

### **Implementation of Two-Factor Authentication (2FA)**

**Upon implementation of 2FA, you will need the following to activate TapSecure on your device:**

1. Your User ID & Password
2. A One-Time Pin (OTP) will be sent to your registered email address (*ensure that you have access to your registered email address*)

### **What do you need to do now?**

Please ensure that your registered email address is valid and current to receive the OTP to avoid login issues.

### **How do I check my registered email address?**

Step 1: Login to your HLeBroking trading account via the HLeBroking website

Step 2: Select My Account >> Customer Info to check your registered email address

### **How do I update my email address?\***

Step 1: Login to your HLeBroking trading account via the HLeBroking website

Step 2: Select Forms >> Update Request to get the Data Correction and CDS account forms

Step 3: Please fill in the forms and ensure that the forms are duly completed

Step 4: Please submit the duly signed forms (hardcopy) to your Remisier/Dealer's Representative/Helpdesk or submit to our office (except Principal Office) directly.

*(Please go to [Contact Us](#) to check the address of our branches)*

*\*No action is required if your email address is valid and current.*

### **Notes for physical forms:-**

\*No liquid paper or correction tape/ pen is allowed.

\*If you have overwritten/ slashed out/ made any amendment, please countersign with your full signature.

\*Please print (single-sided print) and complete the CDS account\*\* and Data Correction forms.

\*If you intend to submit the duly completed hardcopy forms via post to our office, please check and verify your signature with your Remisier/Dealer's Representative/Helpdesk prior to submission.

*\*\*Please ensure that all 3 pages of the CDS account form are printed and completed.*

If you have any queries, please reach out to your Remisier/Dealer's Representative or our Helpdesk at +603-2080 8777 (Weekdays (except Saturday, Sunday and Public Holiday) from 8:30a.m. to 5:30p.m.) or via email at [helpdesk@hlib.hongleong.com.my](mailto:helpdesk@hlib.hongleong.com.my)

Thank you.